



## Warranty Certificate:

Our company insist on "Customer first, Customer service, Customer Satisfaction" as our mission. Constantly improve the quality of products and services, and make the following commitments:

1. All products before delivery have passed 2 times 100% full quantity QC test to ensure highest quality;
2. We guarantee the finished products before delivery will not have any software & hardware problem;
3. For all our products we offer 24 months warranty since the date of delivery;
4. In warranty period, any products problem if not caused by personal reasons. We support in these ways:

A: Client self confirmed which less value component should be replaced. We will free replace with next order; If need ship separately. The client needs to pay the shipping cost;

B: Client self confirmed which high value component should be replaced. We will free replace with next order, If need ship separately. The client needs to pay the shipping cost; And the faulty component should be returned to us; Clients pay returning cost;

C: If clients cannot judge which component need to be replaced. Can return back whole device, after we received we will make free repair or replace; And send back to client with new order; If need ship separately. The client needs to pay the shipping cost;

## Return policy:

1. We provide 7 days unconditional return policy. For return please make a request to our company within 7 days after you received the goods, overdue time will not be acceptable;
2. Damage caused by personal reasons(such as mal-operation, dismantle without our permission etc) will not accept returns;
3. For returns, please ensure that the package, products, labels etc all remain in good original situation. Does not affect the secondary sales;
4. For returning shipping cost to China, Client needs to pay;
- 5.

## Our advantages:

1. Strong Production Capacity: We have our own production equipments and production lines. All the PST production workers are passed strict and professional pre-job in-house training to make sure high efficiency and high products quality;
2. Fast Delivery: For most samples order, we have sufficient stock to enable the delivery within 1-3 days, For bulk order: Usually 5-10 days depends on the order quantity;
3. PST offers no MOQ requirements, you can feel free to buy any quantity as you like with the best price;
4. Certifications: The certifications PST have achieved for the products are CE, FCC, RoHS etc;
5. With more than 10 years experience on ODM & OEM. You just think, and we do the rest for you;
6. Plentiful Products Range: PST main products are home alarm system, CCTV system, video door phone etc, you can buy all these kind of products and their accessories from PST with competitive price;

Valid to Dec . 31st, 2025

Chinapst CEO: Deng GuiHua

